

THE BUCCANEER
Current Policies Overview

We look forward to welcoming you to The Buccaneer. Due to the current pandemic, some of our policies have changed to maintain the safety of our staff, guests and visitors. We have highlighted the adjustments currently in place for your reference.

Required Testing & Health Portal

All travelers, ages five and older, who enter the U.S. Virgin Islands are required to use the USVI Travel Screening portal in advance of arrival and submit COVID-19 test results. Travelers will receive a travel certification which will be required to board an aircraft into the territory. Travelers will be required to provide evidence of one of the following: A negative COVID-19 molecular (RT-PCR) test taken within **five** days of arrival OR a negative COVID-19 antigen (rapid) test taken within **five** days of arrival OR a valid vaccination record.

On-Property Changes

USVI law mandates that a mask or face covering is required when inside businesses and indoor spaces. Masks are not required in open-air areas such as our lobby and restaurants.

Breakfast is served in the open-air Terrace Restaurant. Lunch is available at the beachfront Mermaid Restaurant & Beach. Dinner is served at The Mermaid on Monday and Tuesday and at The Terrace, Wednesday through Sunday. **Reservations are required for dinner.**

The in-room directory is now available electronically for download and includes a resort map, tv guide, and room service menus. The concierge is able to assist with making plans prior to your arrival via email at concierge@thebuccaneer.com.

Beach and pool chaises have been placed to promote social distancing. Beach towels are provided in your room. Kayaks, paddleboards snorkel gear & floating mats are available at the beach shack.

Leisure guests have a choice of daily, mid-week or no housekeeping during their stay.

All other guests may opt for mid-week or no housekeeping. If you wish to decline daily housekeeping, toiletries can be requested from the Front Desk and trash will be picked up daily from outside your room.

Wellness / massage reservations are available by appointment only and we highly recommend you book in advance of arrival to ensure space is available.

Golf: Tee times available beginning at 7:30am daily

Tennis: 8am-11am and 3pm-6pm Monday through Friday, 8am-11am Saturdays, closed Sundays

Fitness Center: Open 24 hours

The Gift Shop: 9am - 5pm Monday-Saturday and 9am - 3pm on Sunday.

The Lady Martel Boutique: 9am until 3pm, Tuesday through Saturday.

Please note all hours are subject to change. The Coconut Grapevine will provide current hours of operation for all of the outlets during your stay.

We strongly recommend reserving a rental car and recommend Hertz St. Croix as our preferred partner. Taxis are very limited and require advance arrangements.

Items that are currently discontinued: kids' camp, babysitting, all contact group beach sports, Managers' Welcome Reception and the Nature & History Walk.

Our employees have received training from a territorial epidemiologist on best practices and we have implemented these into our daily routine on property. In addition to these commonsense protocols, our management team remains in close contact with our local epidemiologist and Department of Health representatives and have created internal best practices to prevent the spread of the virus.

We aim to still provide a relaxing, memorable holiday and are looking forward to welcoming you to the island, and The Buccaneer. We share everyone's hopes for health, safety, and a welcome return to all aspects of life.



We look forward to welcoming you to The Buccaneer.

Please return this form to reservations@thebuccaneer.com in advance of your arrival.

Are you celebrating a special occasion during your stay with us?

Anniversary Birthday Honeymoon Graduation Other: _____

Room Preferences:

Extra Pillows Foam Pillows Feather Allergies Extra Hangers

Handicap Accessible (please list specific needs):

Would you like to receive housekeeping during your stay? Daily Mid-Week Decline

Dining Reservations: We highly recommend securing reservations for your arrival evening in advance. Dining reservations for later in your stay can be confirmed with the concierge or restaurant directly once on property.

of persons: _____

Preferred Dinner Time / Day of Arrival (5:30pm-8:00pm): _____

Dietary Requirements:

Vegetarian Vegan No Shell Fish Nut Allergy No Dairy Gluten Free

Other dietary concerns or comments: _____

Flight Details: Please share your arrival and departure flight information so we can best prepare for your visit.

Arrival Airline: _____ Flight #: _____ Arrival Time: _____ # of Guests: _____

Departure Airline: _____ Flight #: _____ Departure Time: _____ # of Guests: _____

Airport Transfer Information: The Buccaneer does not have an airport shuttle. We highly recommend renting a vehicle during your time on St. Croix. Due to current capacity restrictions, taxis are not always readily available at the airport.

Are you interested in another activity? Please select which activity you would like to receive more information on from the concierge.

Massages Golf Tennis Off Property Activities



Beach Activity Waiver

Please return this with your guest preference sheet prior to arrival.

The undersigned has been provided with, or will be provided with, snorkeling equipment, sea kayaks, paddleboards, or will undergo snorkeling or kayaking trips. The undersigned recognizes that there are hazards and dangers in undertaking these activities which require some instructions and training. Even with training and experience, accidents may occur, a person may be injured and the equipment lost or damaged. The undersigned understands that if a rescue were to become necessary the Hotel would contact the US Coast Guard for assistance with the rescue.

The activities to be undertaken may not be supervised by Hotel employees or agents. The undersigned has been advised about the proper use of the equipment and areas and practices which should be avoided during the use of this equipment. I have also been offered the use of life preservers and any question that I had about the use of the equipment has been properly answered. Having received the above warnings and notices, I am still interested in using the equipment. In exchange for this acceptance, I specifically release and hold harmless The Buccaneer, Inc., trading as The Buccaneer Hotel, its officers, employees and agents and waive any cause of action I may have resulting from injuries or damages in the improper use of the equipment and facilities. Furthermore, I make myself responsible for the loss or damage to any equipment resulting from my negligence or improper use of the same and will reimburse the Hotel for the cost of the replacement.

Any dispute, controversy or claim of any kind whatsoever, including but not limited to torts allegedly resulting in injuries while on any property including vessels underway, activities including in water activities, and including also all disputes about the validity of this arbitration clause or the breach thereof, shall be settled by a mutually agreed to local arbitrator and judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof. The parties agree that all decisions of the Arbitrator shall be conclusive and binding on all parties and that each side in any dispute will bear half the costs involved in any arbitration. This arbitration agreement covers all claims as set forth herein between the undersigned and The Buccaneer, Inc. and/or their agents, directors, officers, affiliates, and employees and will continue from the time of the acknowledgment of this agreement by the undersigned until it is otherwise terminated in writing by the agreement of the parties. In the event a court or arbitrator declares that the arbitration clause is not enforceable or does not cover the claim in question, then the parties agree that the matter will proceed in court as a non-jury trial **AS EACH PARTY EXPRESSLY WAIVES ITS RIGHT TO A JURY TRIAL IN ANY SUCH PROCEEDING.**

Today's Date: _____

Primary Guest Name: _____

All Users: _____

Primary Guest Signature: _____

Arrival Date: _____ Departure Date: _____