



PET POLICY

“DOGS ON HOLIDAY”

(This does not apply to guests travelling with registered Service or Working Dogs)

Qwantani is one of the few resorts in South Africa that welcomes your dog's when they holiday with their owners. However, we have specific rules to ensure that everything runs smoothly when our four-legged guests arrive.

- Please advise the resort in advance when making your booking that your dog will be holidaying with you. Our team can then prepare for your arrival.
- Upon arrival, please show your dog's current inoculation certificate confirming your pet vaccination within the last 12 months.
- We ask that all guests register their dogs at reception on arrival. You will then be issued with a collar marker so that staff can see that your dog has been registered and is formally on site.
- We have a limit of two dogs per chalet. We can't make any exceptions.
- We permit a maximum weight of 40 kilograms per dog.
- To keep your dogs comfortable, we ask that you bring along your bedding and feeding bowls for your dogs. We don't provide these or allow any resort crockery or linen for this purpose.
- Under no circumstances are dogs allowed to access the bedroom areas of the chalets, nor are they allowed to climb on any piece of chalet furniture.
- Dogs are not allowed in the main building or Boma at any time. Although your dogs may be on their best behaviour, we need to accommodate all our guests in our areas serving food.
- Dog owners should follow the rules of the nature reserve and not remove leashes at any time.
- When on the site, dogs should always remain on a lead no longer than 2 metres in length. Their owners must always control all dogs.
- Guests should carry dog waste bags, which are available for purchase at the onsite store so that they can dispose of any mess your dog may cause in the receptacles provided.
- The resort will ask badly behaved dogs and their owners to leave.
- There is a charge of R100 per night per dog.
- A refundable hospitality deposit of R1000 per unit is payable for the duration of your stay for a maximum of two dogs.
- Dog owners failing to comply with the 'Pet Policy' will be subject to an additional minimum charge of R1000.

We sometimes encounter dogs that have not been socialised with other dogs, even when they've been travelling with their owners for a long time. Please be aware of this fact, in the best interests of all concerned. Please also ensure that should your dog not be sociable, you warn other dog owners should their dogs' approach yours.

Qwantani accommodates all guests - dog friendly and those not accompanied by dogs. Please respect other guests' space.

We thank you for your understanding and wish you and your four-legged family a pleasant stay.

Qwantani Team