

featuring: Mami Kuwata

Feature ambassador for the month of December is Mami Kuwata, a Front Desk Agent with the Coast Victoria Hotel and Marina by APA, in Victoria, BC.

Mami has experience in 3 different hotels in Japan. When she moved to Victoria, she wanted to start her job in the same field. Thus, Mami Joined us on December 12, 2007 as a Front Desk Agent, and has been with us for almost 14 years now.

If you could have lunch with anyone who would it be?

My mom. I haven't seen her for almost 4 years

Why did you choose the hospitality industry, and specifically Coast Hotels?

My previous job experience can help me continue my career in hotel industry with confidence

What are you most proud of in your role or your biggest accomplishment in your role?

Good reviews from guests

What is your favorite food?

Ramen

Describe your personality in 3 words...

Determined/Honest/ Quiet

What is the best part of working at Coast Victoria Hotel & Marina by APA?

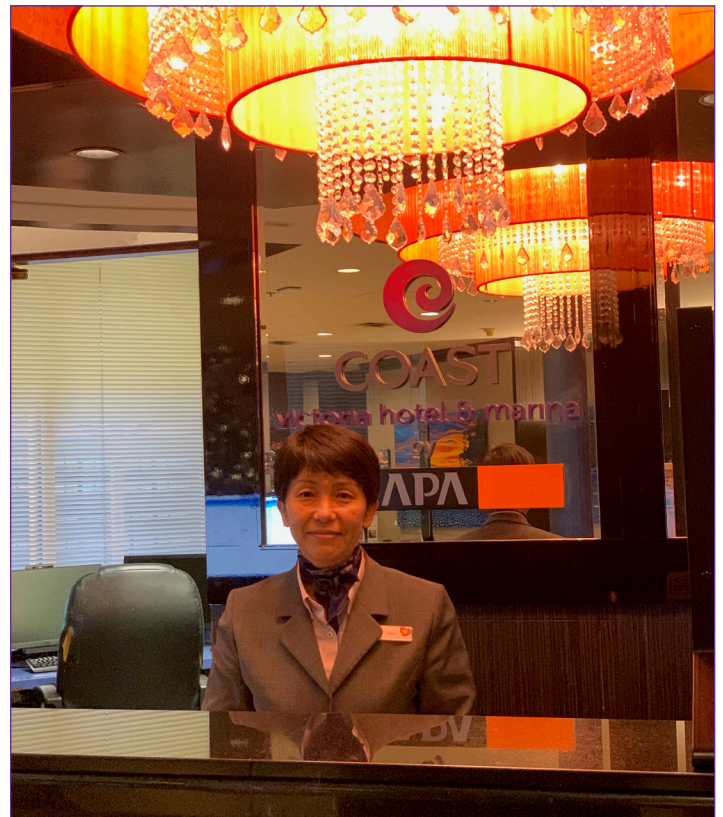
Interacting with guests and seeing guests smiling

What is your definition of success?

For me it is happiness and hotel guest's satisfaction

Who inspires you and why?

Compliments, because it makes me happier and more motivated



What's a piece of advice that resonates with you?

You made my day

What was your dream job when you were a kid?

Street Vender because they were selling many colourful and cute items in the small space, and looked so fun

***thank you Mami
for being an amazing
ambassador!***

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