



WHAT'S ON THE MENU:

Restaurant Manager | Chilled Cork Restaurant & Lounge | Retro Suites Hotel | 22 William Street South
Chatham Ontario

WHAT'S ON YOUR PLATE:

- Lead by example, coaching and mentoring a strong network of F&B Leaders, ensuring a succession planning pipeline within the organization
- Encourages the development and investment in our people and identify unique and accessible opportunities for growth
- Creates and promotes strategies to improve service and grow business
- Implements guest recognition programs to enhance guest experience
- Delivers revenues and profits by developing, marketing, financing and providing appealing restaurant experience
- Contribute to a culture of positivity and high standards
- Control Profit & Loss
- Keeps current with competitors and trends in restaurant industry
- Reviews weekly events and reservations
- Coach, plan, develop and monitor achievable targets including Labour, Sales Growth, Food & Bar costs
- Engages with various departments both in Restaurant and Hotel creating and managing resources
- Creates, organizes and updates core materials such as Food Bibles, Allergy Matrix, POS item modifications

INGREDIENTS YOU'LL BRING TO THE TABLE:

Demonstrated experience with;

- Decision making
- Process Improvement

- Strategic Planning
- Guest focused
- Leadership proficiencies
- Managing profitability
- Quality control
- Basic business math & accounting skills
- Interpersonal & conflict resolution skills
- Good/Professional written and oral communication skills
- Fully understand Retro's can-do attitude
- Thrive in a collaborative environment, which includes working closely with the operations team, Events + Catering Team, Community Management Team and Hotel team
- Create an environment that is welcoming, warm and filled with positivity for guests and teammates
- Uphold high standards at all times and treat everyone with respect and courtesy

CORE DELIVERABLES:

- Execute targets based on day to day operations and KPI's
- Analyze and measure the success of programming, guest traction, standards and budgeting
- Scheduling
- Support Directors in the execution of workshops, training, development of teammates
- Monitor and increase frequency of guests, check average
- Employee retention including tracking of internal promotion and improved performance reviews

Salary based on experience | performance

Salary + benefits + holiday performance based bonuses + discounts

Please submit your resume + cover letter outlining why you're the perfect candidate for this unique, fun and exciting position. Please don't forget to check out our website and social media accounts to familiarize yourself with us and what we're all about.

Please send to josh@retrosuites.com