

THE BUCCANEER
Current Policies Overview

We look forward to welcoming you to The Buccaneer. Due to the current pandemic, some of our policies have changed to maintain the safety of our staff, guests and visitors. We have highlighted the adjustments currently in place for your reference.

Required Testing & Health Portal

All travelers, ages five and older, who enter the U.S. Virgin Islands are required to use the USVI Travel Screening portal in advance of arrival and submit COVID-19 test results. Travelers will receive a travel certification within 48-hours of submission which will be required to board an aircraft into the territory. Travelers will be required to provide evidence of one of the following:

A negative COVID-19 molecular (RT-PCR) test taken within five days of arrival

A negative COVID-19 antigen (rapid) test taken within five days of arrival

Positive COVID-19 antibody test results are no longer accepted as of August 13th.

On-Property Changes

USVI law mandates that a mask or face covering is required when interacting with hotel employees, including upon entering at the main gate. You may be asked to have your temperature taken off-property by vendors.

Breakfast is served in the open-air Terrace Restaurant. Lunch and dinner are available at the beachfront Mermaid Restaurant. **Reservations are required for dinner.**

Food & drink service is also available on Mermaid Beach. Your mask may be removed while sitting at your table but must be worn at all other times, including in the restroom and while moving around the dining room.

The in room directory is now available electronically for download and includes a resort map, tv guide, and room service menus. The concierge is able to assist with making plans prior to your arrival via email at concierge@thebuccaneer.com.

Beach and pool chaises have been placed to promote social distancing. Beach towels are provided in your room. Kayaks, paddleboards snorkel gear & floating mats are available at the beach shack.

Leisure guests have a choice of daily, mid-week or no housekeeping during their stay.

All other guests may opt for mid-week or no housekeeping. If you wish to decline daily housekeeping, toiletries can be requested from the Front Desk and trash will be picked up daily from outside your room.

Golf & Wellness / Massage reservations are available by appointment only and we highly recommend you book in advance of arrival to ensure space is available. The Golf Pro Shop is closed on Mondays and Thursdays. The Tennis Club is open daily from 8am until 11am and again 3pm until 6pm with the exception of Sundays. The Fitness Center is open 24 hours per day. The Gift Shop is currently open from 9am - 5pm Monday through Saturday and 9am - 3pm on Sunday. The Lady Martel Boutique is currently open from 9am until 3pm, Tuesday through Saturday. **Please note all hours are subject to change.**

We strongly recommend reserving a rental car and recommend Hertz St. Croix as our preferred partner. Taxis are very limited and require advance arrangements.

Items that are currently discontinued: kids' camp, babysitting, all contact group beach sports, Managers' Welcome Reception and the Nature & History Walk.

Our employees have received training from a territorial epidemiologist on best practices and we have implemented these into our daily routine on property. In addition to these commonsense protocols, our management team remains in close contact with our local epidemiologist and Department of Health representatives and have created internal best practices to prevent the spread of the virus.

We aim to still provide a relaxing, memorable holiday and are looking forward to welcoming you to the island, and The Buccaneer. We share everyone's hopes for health, safety, and a welcome return to all aspects of life.

