



GOMA SERENA

HOTEL

General Manager
James Nzavwala

Direct contact

Goma Serena Hotel

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GUEST ROOM INFORMATION

Current number of rooms -109

- Presidential Suite - 1
- Diplomatic Suite - 1
- Executive Suite - 9
- Junior Suite - 9
- Super Deluxe - 11
- Twin Deluxe Rooms - 9
- King Deluxe rooms - 69

CHECK IN FACILITIES

- Express Check in 1230Hrs
- Express Check-out 1000Hrs
- Late Check-out * 50% room rate

HOW TO GET THERE

- To Goma Airport - 7 Kms*
- To Grand Barrier – 3 Kms *
- Taxis and Shuttle services available*
- Limousine services available*

ROOM AMENITIES

- Free high speed Wi-Fi
- In room safe
- Iron with Ironing board
- Flat screen TV with Satellite Channels
- In -room Mini bar*
- Air conditioning
- Hair dryers
- Multipurpose adapters

GUEST SERVICES

- 24-hour room service*
- Laundry and valet services*
- House-doctor on call 24hrs
- Modem hook up for computer
- Tea/Coffee making facilities
- Duty Manager 24hrs
- Concierge and Porter services

SPECIAL FEATURES

- Bambara Business Lounge
- PWD (persons with disability) friendly room
- Gift shop & News stand
- Patisserie with coffee Bar*
- Extensive Gardens
- Outdoor Swimming Pool
- Car Park with Valet services
- Unisex Beauty Salon*
- Cater for special dietary needs (vegetarian, Kosher, gluten free, Vegan) with advance notice

FAMILY FRIENDLY

- Family/ interconnecting rooms available on request
- Baby-sitter on request
- Children's dining /menus
- Separate Kids pool (shallow pool area)

DINING AND BARS

- All day dining restaurant –The Lac Kivu
- The Pool bar and Terrace – The Kahuzi-Biega and Terrace
- The Bambara Lounge
- Nyiragongo Night Club

IN- HOUSE FACILITIES

- The 'Maisha' Health Club and Spa offers a state-of-the-art gymnasium, an aerobics studio, sauna, steam-room and juice bar.
- Massage services*
- Detox and aromatherapy treatments*

BUSINESS SERVICES

- Secretariat Services*
- Travel support - for flight reconfirmations / bookings

CONFERENCE & EVENTS FACILITIES

- Interactive state-of-the-art conference/ banquet room
- 4 Meeting/ breakout rooms
- Free Wi-Fi connectivity for delegates
- Delegate registration desk on request
- Events Management
- Wedding Receptions

PLACES OF INTEREST

- Mountain Gorilla trekking*
- Chimpanzee trekking*
- Nyiragongo active volcano excursions*
- Boat Ride
- Water sports
- Customized City Tours

NB: * CHARGEABLE