

featuring: Theresa Martin

Our feature ambassador for the month of June is Theresa Martin, a Laundry Attendant with the Coast Chilliwack Hotel by APA in Chilliwack, BC. Theresa started off 11 years ago as a Room Attendant when the hotel first opened. She was part of the group that put all the rooms together for opening day. She then covered the laundry attendants days off and when the opportunity came, Theresa took over the laundry attendant position full time and has now been in that role for 4 years.

Why did you choose the hospitality industry, and specifically Coast Hotels?

I hadn't worked for 14 years and then my husband passed away. I managed to survive a couple of years and then decided to look for a job. I went to a job fair that the Coast held at Evergreen Hill and was hired! I was part the original group that was hired to open the hotel.

What are you most proud of in your role?

The fact that I can get what needs to be done, done. If I can't get what the room attendants need they can't do their jobs. I am paid to do a job, so do it well.

What is the best part of working at Coast Chilliwack Hotel?

The Staff. I have quite a few friends here and from what I can tell everybody likes me. Then I'd say the benefits, and then the job itself. I don't feel anyone micromanages me. I know what to do and what is needed, and they are happy with my work.

What is your definition of success?

Doing your job to the best of your ability without getting people angry with you. I have been here nearly 11 years now and I am happy. Sometimes you get in a rut and feel like you need a change like everybody, but I don't really like change.

Who inspires you and why?

My mom. She had a lot of strength and was a hard worker. She said if you're going to do a job, do it well and if you're hired to do a job you need to do it to the best of your ability, especially when you have people relying on you.

If you could have lunch with anyone who would it be?

My mom, she is not around anymore but she was my best friend.

What was your dream job when you were a kid?

I wanted to be an English Nanny, like Mary Poppins, but after babysitting I decided I didn't want to do that!



Describe your personality in 3 words...

Old fashioned, hard working, pragmatic.

If you could live anywhere, where would it be?

With my family in Pemberton in my own little house, preferably mortgage free!

What is the top item on your "bucket list"?

It would be nice to go to England.

**thank you Theresa
for being an amazing
ambassador!**

For our latest job postings, please visit
www.coastcareers.ca