



Dear Friends of the Kimberly Hotel,

We hope that you and your families are well and keeping safe during these challenging and unprecedented times.

Due to the recent escalation in the number of COVID-19 cases, and our concerns for the safety of our guests and staff, we have made the difficult decision to close the hotel from December 13, 2020 through February 28, 2021. We expect to reopen on March 1, 2021.

If you have reserved accommodations with arrival dates within that timeframe, we regret that we will have to cancel your reservation. If you have any questions, you may reach our reservations team at [212-702-1600](tel:212-702-1600) or send an email to reservations@kimberlyhotel.com to make future bookings. Our approach is to be transparent and helpful with our communication. We will keep you abreast of any updates as soon as they become available.

We hope it won't be long before we can book another reservation for you at The Kimberly, your home in New York City. We look forward to extending the warm welcome for which you have come to know us.

On behalf of the entire Kimberly family, I thank you very much for your patronage, and hope that you, your family and friends will remain healthy and safe!

Sincerely,

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General Manager