



GRAND FIESTA AMERICANA PUERTO VALLARTA ALL INCLUSIVE ADULTS ONLY

HOTELS OPERATIONS UPDATE
EMERGENCY BUTTON ACTIVATION IN JALISCO.
October 30, 2020.



Dear clients and business partners,

The government of Jalisco has announced the launch of the “Emergency Button” initiative (Botón de Emergencia, in Spanish) in the whole state as a measure to control COVID-19 contagion. It will be in effect from Friday, October 30 at 7am to November 13 at 7pm.

Based on official mandates, we will be making changes to the hours of operation of some areas and services in our Guadalajara and Puerto Vallarta hotels.

For hotels in Guadalajara:

- Grand Fiesta Americana Guadalajara Country Club
- Fiesta Americana Guadalajara
- Fiesta Inn Guadalajara Aeropuerto
- Fiesta Inn Guadalajara Expo
- Fiesta Inn Guadalajara Periférico Poniente
- Gama Guadalajara Centro Histórico
- one Guadalajara Centro
- one Guadalajara Expo
- one Guadalajara Periférico Norte
- one Guadalajara Periférico Poniente
- one Guadalajara Tapatío

Restaurants, bars, pools, gyms, and spas will be open Monday to Friday from 7am to 7pm.

Conference rooms will only be open Monday to Friday from 7am to 7pm and will have a maximum capacity of 50 people in compliance with previously established COVID-19 safety guidelines.

For hotels in Puerto Vallarta

- Live Aqua Private Residences Marina Vallarta
- Grand Fiesta Americana Puerto Vallarta All Inclusive Adults Only
- Fiesta Americana Puerto Vallarta All Inclusive & Spa
- Fiesta Inn Puerto Vallarta Isla
- one Puerto Vallarta Aeropuerto

Restaurants, bars, pools, gyms, and spas will only be open daily from 6am to 8.30pm.

Beaches will only be open daily from 5am to 3pm.

Room service for Guadalajara and Puerto Vallarta will be available 24 hours a day for the Grand Fiesta Americana and Fiesta Americana hotels. For Fiesta Inn, room service will be available from 6am to 11pm (one hotels do not have room service).

Like always, we know how important it is to keep up effective and timely communication, so all updates will also be available on our official sites in the “HOTEL OPERATIONS UPDATES” sections.

- posadas.com
- lacoleccionresorts.com
- liveaqua.com
- grandfiestamericana.com
- fiestamericana.com
- fiestainn.com
- gammahoteles.com
- onehoteles.com

We thank you, as always, for your trust and support. Rest assured that when you stay with us, we will welcome you with all of our usual passion and enthusiasm.

Sincerely,

Enrique Calderón
 CHIEF OPERATING OFFICER
 POSADAS



FIESTA AMERICANA GUADALAJARA

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1 800 FIESTA 1

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