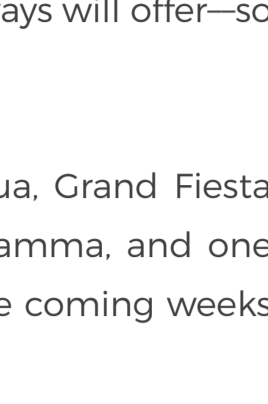




LIVE AQUA BEACH RESORT CANCÚN

**HOTELS OPERATION UPDATE  
HOTELS REOPENING  
September 14, 2020.**



Dear Clients and Business Partners,

Though recent circumstances may have forced physical distance between us, we remain as united as ever. We have stayed in touch throughout the process as we took all the necessary measures to reopen. Now, thanks to our passion for service, we are ready to offer not just guaranteed safety but also the same amazing experiences that we always have and always will offer—so you never have to stop traveling or staying with us.

I am very pleased to inform you that as of today, Live Aqua, Grand Fiesta Americana, Fiesta Americana, The Explorean, Fiesta Inn, Gamma, and one hotels will begin a gradual reopening over the course of the coming weeks according to a timeline established by local authorities.

**JUNE 1**

**GRAND FIESTA AMERICANA**

Grand Fiesta Americana Guadalajara Country Club

**FIESTA AMERICANA**

Fiesta Americana Guadalajara

**FIESTA INN**

Fiesta Inn Aeropuerto Ciudad de México  
Fiesta Inn Celaya Galerías  
Fiesta Inn Ciudad del Carmen  
Fiesta Inn Ciudad Obregón  
Fiesta Inn Colima  
Fiesta Inn Cuautitlán  
Fiesta Inn Guadalajara Expo  
Fiesta Inn Guadalajara Periférico Poniente  
Fiesta Inn Monterrey Tecnológico  
Fiesta Inn Nuevo Laredo  
Fiesta Inn Oaxaca  
Fiesta Inn Puerto Vallarta Isla  
Fiesta Inn Tampico  
Fiesta Inn Torreón Galerías  
Fiesta Inn Villahermosa Cencali

**GAMMA**

Gamma Monterrey Gran Hotel Ancira  
Gamma Morelia Beló  
Gamma Orizaba Grand Hotel de France  
Gamma Pachuca  
Gamma Xalapa Nubara

**ONE**

one Ciudad del Carmen Concordia  
one Guadalajara Centro Histórico  
one Guadalajara Periférico Norte  
one Guadalajara Periférico Poniente  
one León Antares  
one Monterrey Aeropuerto  
one Puerto Vallarta Aeropuerto  
one Tapachula  
one Villahermosa 2000  
one Villahermosa Centro

**JUNE 4**

**FIESTA INN**

Fiesta Inn Xalapa

**JUNE 7**

**FIESTA INN**

Fiesta Inn Querétaro Centro Sur

Fiesta Inn Tepic  
Fiesta Inn Tlalnepantla

**JUNE 8**

**LIVE AQUA**

Live Aqua Urban Resort Monterrey

**GRAND FIESTA AMERICANA**

Grand Fiesta Americana Monterrey Valle

**FIESTA INN**

Fiesta Inn Chetumal  
Fiesta Inn Durango  
Fiesta Inn Morelia Altozano

Fiesta Inn Saltillo  
Fiesta Inn San Luis Potosí Oriente  
Fiesta Inn Silao Puerto Interior

**ONE**

one Aguascalientes San Marcos  
one Oaxaca Centro

**JUNE 9**

**FIESTA INN**

Fiesta Inn & Loft Ciudad del Carmen  
Fiesta Inn Monclova

**GAMMA**

Gamma Guadalajara Centro Histórico

**JUNE 10**

**FIESTA INN**

Fiesta Inn Ciudad Juárez

Fiesta Inn Mexicali

**JUNE 11**

**LIVE AQUA**

Live Aqua Beach Resort Cancún

**GRAND FIESTA AMERICANA**

Grand Fiesta Americana Coral Beach Cancún All Inclusive

**FIESTA AMERICANA**

Fiesta Americana Cancún Villas  
Fiesta Americana Condesa Cancún All Inclusive  
Fiesta Americana Cozumel All Inclusive  
Fiesta Americana Puerto Vallarta All Inclusive & Spa

**JUNE 12**

**FIESTA INN**

Fiesta Inn Querétaro

**JUNE 15**

**LIVE AQUA**

Live Aqua Private Residences Los Cabos

**GRAND FIESTA AMERICANA**

Grand Fiesta Americana Los Cabos All Inclusive Golf & Spa  
Grand Fiesta Americana Puerto Vallarta All Inclusive Adults Only  
Grand Fiesta Americana Querétaro  
Grand Fiesta Americana Veracruz

**FIESTA AMERICANA**

Fiesta Americana Aguascalientes  
Fiesta Americana Ciudad de México Reforma  
Fiesta Americana Hermosillo  
Fiesta Americana Los Cabos Villas  
Fiesta Americana Puerto Vallarta All Inclusive & Spa

**THE EXPLOREAN**

The Explorean Kohunlich

**FIESTA INN**

Fiesta Inn Aguascalientes  
Fiesta Inn Coatzacoalcos  
Fiesta Inn Culiacán  
Fiesta Inn Express Monterrey Centro  
Fiesta Inn Express Querétaro Constituyentes  
Fiesta Inn Guadalajara Aeropuerto  
Fiesta Inn Insurgentes Sur  
Fiesta Inn Insurgentes Viaducto

Fiesta Inn León  
Fiesta Inn Los Mochis  
Fiesta Inn Mérida  
Fiesta Inn Monterrey Fundidora  
Fiesta Inn Monterrey Valle  
Fiesta Inn Nogales  
Fiesta Inn Periférico Sur  
Fiesta Inn Poza Rica  
Fiesta Inn Toluca Glorieta de Juárez  
Fiesta Inn Toluca Aeropuerto  
Fiesta Inn Toluca Tollocan  
Fiesta Inn Zacatecas

**GAMMA**

Gamma Monterrey Rincón de Santiago  
Gamma Tampico  
Gamma Veracruz Boca del Río Oliba

**ONE**

one Ciudad de México La Raza  
one Cuautitlán  
one La Paz  
one Oaxaca Centro  
one Querétaro Aeropuerto  
one Silao  
one Tuxtla Gutiérrez

**JUNE 16**

**ONE**

one Saltillo Derramadero

**JUNE 19**

**FIESTA AMERICANA**

Fiesta Americana Hacienda Galindo Resort & Spa

**FIESTA INN**

Fiesta Inn Tijuana Otay Aeropuerto

**JUNE 21**

**FIESTA INN**

Fiesta Inn Aguascalientes Patio

**JUNE 22**

**FIESTA INN**

Fiesta Inn Ciudad de México Fórum Buenavista  
Fiesta Inn Cuernavaca  
Fiesta Inn Chihuahua  
Fiesta Inn Ecatepec  
Fiesta Inn Puebla FINSA

**GAMMA**

Gamma Mérida El Castellano  
Gamma Tijuana

**ONE**

one Ciudad de México Patriotismo  
one Ciudad de México Periférico Sur

**JUNE 24**

**THE EXPLOREAN**

The Explorean Cozumel

**JUNE 29**

**FIESTA AMERICANA**

Fiesta Americana Monterrey Pabellón M

**FIESTA INN**

Fiesta Inn Naucalpan  
Fiesta Inn Perinorte  
Fiesta Inn & Loft Monterrey La Fe

**JULY 1**

**LIVE AQUA**

Live Aqua Urban Resort Mexico

**GRAND FIESTA AMERICANA**

Grand Fiesta Americana Ciudad de México Chapultepec  
Grand Fiesta Americana Puebla Angelópolis

**FIESTA AMERICANA**

Fiesta Americana Hacienda San Antonio el Puente Cuernavaca  
Fiesta Americana Mérida  
Fiesta Americana México Satélite  
Fiesta Americana México Teroo  
Fiesta Americana San Luis Potosí  
Fiesta Americana Viaducto Aeropuerto

**FIESTA INN**

Fiesta Inn Cancún Las Américas  
Fiesta Inn Express Puebla Explanada  
Fiesta Inn Monterrey La Fe  
Fiesta Inn Naucalpan  
Fiesta Inn Parque Puebla  
Fiesta Inn Perinorte  
Fiesta Inn Playa del Carmen  
Fiesta Inn Toluca Centro  
Fiesta Inn Veracruz Boca del Río  
Fiesta Inn Veracruz Malecón

**GAMMA**

Gamma Cancún Centro  
Gamma Cuernavaca Puerta Paraíso  
Gamma Mazatlán The Inn Centro Histórico  
Gamma Morelia Vista Bella

**ONE**

one Aguascalientes Sur  
one Cancún Centro  
one Ciudad de México Alameda  
one Guadalajara Expo  
one León Poliforum  
one Mexicali  
one Playa del Carmen  
one Puebla Angelópolis Periférico  
one Puebla Serdán  
one Salina Cruz  
one Tijuana Otay

**JULY 2**

**ONE**

one Acapulco Costera  
one Acapulco Diamante

**JULY 3**

**FIESTA AMERICANA**

Fiesta Americana Acapulco Villas

**JULY 6**

**GRAND FIESTA AMERICANA**

Grand Fiesta Americana Oaxaca

**FIESTA INN**

Fiesta Inn Hermosillo  
Fiesta Inn Pachuca Gran Patio

**ONE**

one Cuernavaca  
one Puebla FINSA  
one Toluca Aeropuerto  
one Xalapa Las Ánimas

**JULY 15**

**FIESTA INN**

Fiesta Inn Chihuahua Fashion Mall  
Fiesta Inn Express Monterrey Centro  
Fiesta Inn Plaza Central Aeropuerto  
Fiesta Inn Tuxtla Fashion Mall

**ONE**

one Chihuahua Fashion Mall  
one Culiacán Fórum  
one Querétaro Centro Sur  
one Querétaro Plaza Galerías

**JULY 16**

**LIVE AQUA**

Live Aqua Urban Resort San Miguel de Allende

**FIESTA INN**

Fiesta Inn Puebla Las Ánimas

**GAMMA**

Gamma Puebla Ixtapa

**JULY 20**

**ONE**

one Monclova

**JULY 24**

**FIESTA INN**

Fiesta Inn Centro Histórico Ciudad de México

**AUGUST 1**

**FIESTA INN**

Fiesta Inn Tuxtla Gutiérrez

**ONE**

one Durango  
one Monterrey Tecnológico  
one San Luis Potosí Glorieta Juárez

**SEPTEMBER 10**

**GAMMA**

Gamma Campeche Malecón

Among the initiatives we developed for your peace of mind and safety is a hygiene, prevention, and flexibility program called Travel with Confidence. The program consists of using 3M products for cleaning and disinfecting our hotels. The program's protocols were developed based on the recommendations of the Mexican Government, the Mexican Institute of Social Security, the Secretary of Health, the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO), and the World Travel & Tourism Council (WTTC) among others.

To learn more about "Travel with Confidence" (click here).

Because we are committed to our guests, we are also guaranteeing flexibility in changes and cancellations for all reservations made through our direct channels. We understand the circumstances. If you need to change your plans, we are happy to help you.

In order to maintain effective and timely communication with our community, all updates will be published on our official sites in the section: "HOTELS OPERATION UPDATE / HOTELS REOPENING."

- posadas.com
- lacoleccionresorts.com
- liveaqua.com
- grandfiestamericana.com
- fiestamericana.com
- fiestainn.com
- gammaoteles.com
- onehoteles.com

This reopening is going to be memorable, and we are very excited to see you all again. Be assured that whenever that happens, we will greet you with the same enthusiastic and passionate service as always.

Sincerely,

José Carlos Azcárraga  
CEO  
POSADAS



LIVE AQUA URBAN RESORT SAN MIGUEL DE ALLENDE

**BOOK NOW**

**1800 FIESTA 1**

L A C O L E C C I O N  
RESORTS BY FIESTA AMERICANA

