



WORLD CONFEDERATION
OF BUSINESSES
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COMMITMENT TO CSR

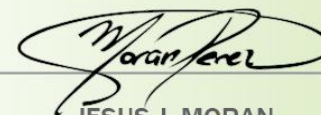
RECOGNITION TO

HOTEL PALMA REAL

FOR ACTIVELY COMMITTING TO CORPORATE SOCIAL RESPONSIBILITY
IN ACCORDANCE WITH WORLDCOB-CSR:2011.3



CAROLINA MACHIN
Audit Team Leader
WORLDCOB



JESUS J. MORAN
Chief Executive Officer
WORLDCOB