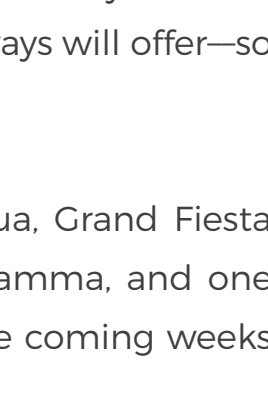




LIVE AQUA BEACH RESORT CANCÚN

HOTELS OPERATION UPDATE HOTELS REOPENING July 15, 2020.



Dear Clients and Business Partners,

Though recent circumstances may have forced physical distance between us, we remain as united as ever. We have stayed in touch throughout the process as we took all the necessary measures to reopen. Now, thanks to our passion for service, we are ready to offer not just guaranteed safety but also the same amazing experiences that we always have and always will offer—so you never have to stop traveling or staying with us.

I am very pleased to inform you that as of today, Live Aqua, Grand Fiesta Americana, Fiesta Americana, The Explorean, Fiesta Inn, Gamma, and one hotels will begin a gradual reopening over the course of the coming weeks according to a timeline established by local authorities.

JUNE 1

GRAND FIESTA AMERICANA

Grand Fiesta Americana Guadalajara Country Club

FIESTA AMERICANA

Fiesta Americana Guadalajara

FIESTA INN

Fiesta Inn Aeropuerto Ciudad de México

Fiesta Inn Celaya Galerías

Fiesta Inn Ciudad del Carmen

Fiesta Inn Ciudad Obregón

Fiesta Inn Colima

Fiesta Inn Cuautitlán

Fiesta Inn Guadalajara Expo

Fiesta Inn Guadalajara Periférico Poniente

Fiesta Inn Monterrey Tecnológico

Fiesta Inn Nuevo Laredo

Fiesta Inn Oaxaca

Fiesta Inn Puerto Vallarta Isla

Fiesta Inn Tampico

Fiesta Inn Torreón Galerías

Fiesta Inn Villahermosa Cencali

GAMMA

Gamma Monterrey Gran Hotel Ancira

Gamma Morelia Beló

Gamma Orizaba Grand Hotel de France

Gamma Pachuca

Gamma Xalapa Nubara

ONE

one Ciudad del Carmen Concordia

one Guadalajara Centro Histórico

one Guadalajara Periférico Norte

one Guadalajara Periférico Poniente

one León Antares

one Monterrey Aeropuerto

one Puerto Vallarta Aeropuerto

one Tapachula

one Villahermosa 2000

one Villahermosa Centro

JUNE 4

FIESTA INN

Fiesta Inn Xalapa

JUNE 7

FIESTA INN

Fiesta Inn Querétaro Centro Sur

Fiesta Inn Tepic

Fiesta Inn Tlalnequanta

JUNE 8

LIVE AQUA

Live Aqua Urban Resort Monterrey

Fiesta Inn Saltillo

Fiesta Inn San Luis Potosí Oriente

Fiesta Inn Silao Puerto Interior

GRAND FIESTA AMERICANA

Grand Fiesta Americana Monterrey Valle

ONE

one Aguascalientes San Marcos

one Oaxaca Centro

FIESTA INN

Fiesta Inn Chetumal

Fiesta Inn Durango

Fiesta Inn Morelia Altozano

JUNE 9

FIESTA INN

Fiesta Inn & Loft Ciudad del Carmen

Fiesta Inn Monclova

GAMMA

Gamma Guadalajara Centro Histórico

JUNE 10

FIESTA INN

Fiesta Inn Ciudad Juárez

Fiesta Inn Mexicali

JUNE 11

LIVE AQUA

Live Aqua Beach Resort Cancún

FIESTA AMERICANA

Fiesta Americana Cancún Villas

Fiesta Americana Condesa Cancún All Inclusive

Fiesta Americana Cozumel All Inclusive

Fiesta Americana Puerto Vallarta All Inclusive & Spa

GRAND FIESTA AMERICANA

Grand Fiesta Americana Coral Beach Cancún All Inclusive

THE EXPLOREAN

The Explorean Kohunlich

FIESTA INN

Fiesta Inn Aguascalientes

Fiesta Inn Coatzacoalcos

Fiesta Inn Culiacán

Fiesta Inn Express Monterrey Centro

Fiesta Inn Express Querétaro Constituyentes

Fiesta Inn Guadalajara Aeropuerto

Fiesta Inn Insurgentes Sur

Fiesta Inn Insurgentes Viaducto

ONE

one Saltillo Derramadero

GAMMA

Gamma Monterrey Rincón de Santiago

Gamma Tampico

Gamma Veracruz Boca del Río Oliba

ONE

one Ciudad de México La Raza

one Cuautitlán

one La Paz

one Oaxaca Centro

one Querétaro Aeropuerto

one Silao

one Tuxtla Gutiérrez

JUNE 16

ONE

one Saltillo Derramadero

JUNE 19

FIESTA AMERICANA

Fiesta Americana Hacienda Galindo Resort & Spa

FIESTA INN

Fiesta Inn Tijuana Otay Aeropuerto

JUNE 21

FIESTA INN

Fiesta Inn Aguascalientes Patio

JUNE 22

FIESTA INN

Fiesta Inn Ciudad de México Fórum Buenavista

Fiesta Inn Cuernavaca

Fiesta Inn Chihuahua

Fiesta Inn Ecatepec

Fiesta Inn Puebla FINSA

GAMMA

Gamma Mérida El Castellano

Gamma Tijuana

ONE

one Ciudad de México Patriotismo

one Ciudad de México Periférico Sur

JUNE 24

THE EXPLOREAN

The Explorean Cozumel

JUNE 29

FIESTA AMERICANA

Fiesta Americana Monterrey Pabellón M

FIESTA INN

Fiesta Inn Naucalpan

Fiesta Inn Perinorte

Fiesta Inn & Loft Monterrey La Fe

JULY 1

LIVE AQUA

Live Aqua Urban Resort Mexico

GAMMA

Gamma Cancún Centro

Gamma Cuernavaca Puerta Paraiso

Gamma Mazatlán The Inn Centro Histórico

Gamma Morelia Vista Bella

GRAND FIESTA AMERICANA

Grand Fiesta Americana Ciudad de México Chapultepec

Grand Fiesta Americana Puebla Angelópolis

FIESTA AMERICANA

Fiesta Americana Hacienda San Antonio el Puente Cuernavaca

Fiesta Americana Mérida

Fiesta Americana México Satélite

Fiesta Americana México Toreo

Fiesta Americana San Luis Potosí

Fiesta Americana Viaducto Aeropuerto

FIESTA INN

Fiesta Inn Cancún Las Américas

Fiesta Inn Express Puebla Explanada

Fiesta Inn Monterrey La Fe

Fiesta Inn Naucalpan

Fiesta Inn Parque Puebla

Fiesta Inn Perinorte

Fiesta Inn Playa del Carmen

Fiesta Inn Toluca Centro

Fiesta Inn Veracruz Boca del Río

Fiesta Inn Veracruz Malecón

ONE

one Aguascalientes Sur

one Cancún Centro

one Ciudad de México Alameda

one Guadalajara Expo

one León Poliforum

one Mexicali

one Playa del Carmen

one Puebla Angelópolis Periférico

one Puebla Serdán

one Salina Cruz

one Tijuana Otay

JULY 2

ONE

one Acapulco Costera

one Acapulco Diamante

JULY 3

FIESTA AMERICANA

Fiesta Americana Acapulco Villas

JULY 6

GRAND FIESTA AMERICANA

Grand Fiesta Americana Oaxaca

ONE

one Cuernavaca

one Puebla FINSA

one Toluca Aeropuerto

one Xalapa Las Ánimas

FIESTA INN

Fiesta Inn Hermosillo

Fiesta Inn Pachuca Gran Patio

JULY 15

FIESTA INN

Fiesta Inn Chihuahua Fashion Mall

Fiesta Inn Express Monterrey Centro

Fiesta Inn Plaza Central Aeropuerto

Fiesta Inn Tuxtla Fashion Mall

ONE

one Chihuahua Fashion Mall

one Culiacán Fórum

one Querétaro Centro Sur

one Querétaro Plaza Galerías

JULY 16

LIVE AQUA

Live Aqua Urban Resort San Miguel de Allende

GAMMA

Gamma Plaza Ixtapa

FIESTA INN

Fiesta Inn Puebla Las Ánimas

JULY 20

ONE

one Monclova

JULY 24

FIESTA INN

Fiesta Inn Centro Histórico Ciudad de México

AUGUST 1

FIESTA INN

Fiesta Inn Tuxtla Cutiérez

ONE

one Durango

one Monterrey Tecnológico

one San Luis Potosí Clorieta Juárez

GAMMA

Gamma Campeche Malecón

Among the initiatives we developed for your peace of mind and safety is a hygiene, prevention, and flexibility program called Travel with Confidence. The program consists of using 3M products for cleaning and disinfecting our hotels. The program's protocols were developed based on the recommendations of the Mexican Government, the Mexican Institute of Social Security, the Secretary of Health, the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO), and the World Travel & Tourism Council (WTTC) among others.

[To learn more about "Travel with Confidence" \(click here\).](#)

Because we are committed to our guests, we are also guaranteeing flexibility in changes and cancellations for all reservations made through our direct channels. We understand the circumstances. If you need to change your plans, we are happy to help you.

In order to maintain effective and timely communication with our community, all updates will be published on our official sites in the section: "HOTELS OPERATION UPDATE / HOTELS REOPENING."

- posadas.com
- lacoleccionresorts.com
- liveaqua.com
- grandfiestamericana.com
- fiestamericana.com
- fiestainn.com
- gammahoteles.com
- onehoteles.com

This reopening is going to be memorable, and we are very excited to see you all again. Be assured that whenever that happens, we will greet you with the same enthusiastic and passionate service as always.

Sincerely,

José Carlos Azcárraga

CEO

POSADAS



LIVE AQUA URBAN RESORT SAN MIGUEL DE ALLENDE

BOOK NOW

1 800 FIESTA 1

L A C O L E C C I O N

RESORTS BY FIESTA AMERICANA

