

A Note from Managing Director, Steven Kalczynski

Welcome!

On behalf of all of The Townsend Hotel associates, it has been our pleasure to welcome and to serve you for the past 33 years!

We are an independent luxury hotel owned by local Birmingham, Michigan businesspersons who understand through their own extensive travels what luxury travelers desire when choosing a hotel: "Personalized and gracious service so memorable that guests know our employees and refer to them by name."

The Townsend Hotel Experience

The Townsend Hotel perfectly blends world-class service with Midwest values and friendliness. With over 33 years of tradition and heritage, The Townsend Hotel offers our guests a stay unlike any other, whether for business or for pleasure within the Detroit Metro area.

It is my honor to share some recent additions to The Townsend Hotel's roster of industry accolades. Forbes Travel Guide, originator of the Five-Star Ratings and known for establishing the benchmark for excellence in global hospitality, has named The Townsend Hotel a Four-Star award winner annually since 2013, while Travel + Leisure's reader's poll named The Townsend Hotel "Best Hotel in Michigan". We are also proud to rank #7 on Condé Nast's "Top 20 Hotels in the Midwest" and receive the AAA Four Diamond Hotel Award for the last 33 years!

Birmingham, Michigan is a city with a colorful past and a promising future. Its walkable streets, lined with shops and restaurants, are home to many of those from the Motor City of Detroit. Birmingham is also a business center where influential minds meet to promote the many industries flourishing in Southeast Michigan. In the center is, of course, The Townsend Hotel.

If you have not dined lately in The Townsend's Forbes Travel Guide "Recommended" restaurant, Rugby Grille, we would love to show you our innovative creations! The notable American wine and lifestyle magazine, Wine Spectator, has named The Rugby Grille recipient of its Two-Glass Award of Excellence since 2013. Diners continue to rate our restaurant one of the best exceptional dining experiences.

Another exceptional culinary experience, Afternoon Tea at The Townsend, continues to be a traditional favorite for many in the Detroit Metro area. Whether as an occasional indulgence, or to celebrate a special event such as a birthday or shower party with a group of friends, Afternoon Tea provides a lovely and memorable escape from the ordinary. We continue to offer this tradition in front of our two fireplaces!

Giving back to our guests and the community is of paramount importance to The Townsend Hotel. I am pleased to share that, to date, we have supported, collaborated with, and provided over \$100,000 of resources to fabulous community organizations. It is truly our privilege to be able to spread our support to so many worthy causes across Metro Detroit.

Please feel free to contact our elite staff for anything you might need to make your stay more pleasurable. We look forward to providing you with a memorable experience.

Sincerely,



Steven W. Kalczynski
Managing Director

