

## The Cornwall Hotel, Spa & Estate Dog Policy

### **Simple 'Petiquette' to be followed during your stay at The Cornwall Hotel Spa & Estate:**

1. Dogs are very welcome and we have designated Woodland Lodges available for dog use, subject to availability.
2. Supplements of £15 per dog, per night.
3. A maximum of 2 dogs per Woodland Lodge.
4. Dogs are not permitted in the Hotel or Clearing Spa.
5. Dogs must not be left unattended during their stay.
6. If you have a dog crate and can bring this with you, please do so.
7. Dogs must be kept on a lead in any outside public areas of the Hotel & Estate.
8. If your dog requires a muzzle, please ensure they wear it whilst in any public areas of the Estate.
9. Please do not allow your dog to swim in the pond or to chase the wildlife.
10. Please do not allow your dog to jump or lie on the furniture.
11. Please pick up after your dog and use the dog bins provided failure to do so will result in a £80.00 fine.
12. Dog owners will be responsible for the cost of cleaning, repair or replacement of any items stained or damaged by their dog.
13. Housekeeping, if included in your rate, will be provided when the dog has been removed from the Woodland Home.
14. Should the hotel have to compensate other guests for any disturbance caused by your dog this will be charged to your account.

### **Useful information and advice when on holiday with your pet**

Carry a current photo of your pet, in case it escapes despite your best efforts and make sure it is wearing an up to date ID tags with your mobile phone number on.

- **Local Veterinary details:** Pelyn Veterinary Group, 8 Kings Avenue, St Austell, PL25 4TT  
**Tel: 01726 68177**      **Website: [www.pelynvvet.co.uk](http://www.pelynvvet.co.uk)**

Emergency Cover: The emergency cover starts as soon as normal surgery hours end. At the weekends the emergency cover starts from 12 noon on the Saturday and goes right through the weekend. They run an emergency surgery on a Sunday morning at the Lostwithiel surgery so if you are worried about your pet, if you ring them after 9.30am they can arrange to see you saving you a call out fee. They do charge a fee for seeing you out of hours extra to your normal consultation and this does increase between 10pm and 8am.

- **Nearest Pet Shop:** Pets at Home, Pentewan Road, St Austell.