

CHECK OUT OUR  
CALENDAR  
OF EVENTS

# BAY GARDENS RESORTS NEWSLETTER

JULY 2021



## *The Key to your Ultimate Caribbean Vacation Getaway*

Centrally situated in the heart of Saint Lucia's entertainment capital, Rodney Bay Village, the [Bay Gardens Resorts](#) family of hotels and luxury private villas offers inviting, island-inspired accommodations. With five properties positioned on the Reduit Beachfront and within Rodney Bay Village and the Rodney Bay Marina, Bay Gardens Resorts is a favourite hotel destination in Saint Lucia for families, couples, and island explorers.

Featuring a total of 241 rooms, seven conference centers, four restaurants, and six bars, our resorts are the perfect choice for a Saint Lucian getaway for families, couples, honeymooners, wedding parties, business travelers, groups, and more. Guests can stay at the property that suits them best and can still enjoy luxurious amenities from each. [Click here](#) to read more about our beautiful properties.



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## Bay Gardens Resorts Win Sustainability Awards in St. Lucia



Green Globe recently recertified three Bay Gardens Resorts - Bay Gardens Inn, Bay Gardens Hotel and Bay Gardens Beach Resort & Spa in the Caribbean. The resorts retain their Gold status in 2021.

Laudra Maurille-Willie, Human Resource Manager at Bay Gardens Resorts said, “Our Bay Gardens Resorts family remains steadfast in our dedication to embracing and implementing best practices which protect and preserve the environment. We continue to work collaboratively to accelerate initiatives which promote the sustainable development of small island developing states. We envision becoming a leader in sustainably providing innovative, authentic Caribbean hospitality by developing our team members’ skills as well as enhancing the communities around us.”

In 2019, Bay Gardens Resorts won two sustainability awards in acknowledgement of their ongoing best practices and overall green efforts. At the annual 2019 St. Lucia Business Awards held by the St. Lucia Chamber of Commerce, Industry and Agriculture, Bay Gardens Resorts won the Environmental Stewardship Award for their green initiatives. This included their reduction of single use plastics, decreasing energy usage and boosting the use of locally sourced produce in kitchens. This is the resorts’ ninth business award and its first Environmental Stewardship award win.

Bay Gardens Resorts was also announced as Runner-up in the Environmental Sustainability category at the 2019 Caribbean Hotel and Tourism Association’s Caribbean Hospitality Industry Exchange Forum (CHIEF) Awards in Miami. Both these wins were a resounding success for management and staff at all three resorts.

In the same year, Bay Gardens Resorts was the first resort group to be certified Gold status by Green Globe in St. Lucia. Bay Gardens Inn, Bay Gardens Hotel and Bay Gardens Beach Resort & Spa are recognized for their sustainability initiatives, many of which set new standards in the Caribbean for green tourism.

### REDUCING SINGLE-USE WASTE

As part of the resorts’ waste management strategy, initiatives have included the successful phase out of single use plastics in favour of biodegradable vessels and utensils made from wood, paper, compostable

plastic or sugar cane bagasse. This eco-friendly approach was expanded to include Polystyrene (Styrofoam) products that are no longer in use at any of the properties. Furthermore, environmentally friendly soap dispensers have replaced single-use plastic bottles at all properties.

### **ENERGY CONSERVATION**

Other ecological innovations include GEM Link occupancy sensors in guest rooms, which reduce energy for each occupied room by 20%. Converting air conditioners to energy-efficient inverter units also conserves energy as does lighting that is being upgraded to LEDs across all properties.

### **ST. LUCIA ECONOMIC DEVELOPMENT**

To stimulate regional economic development and minimize environmental impacts at the island resorts, a farm-to-table menu has been started to reduce total food miles.

### **COVID-19 HEALTH AND SAFETY PROTOCOLS**

Bay Gardens Resorts reopened its doors in June 2020 after a temporary lockdown period. All three resorts have implemented a range of stringent health and sanitization measures reassuring guests that specific steps have been taken to mitigate the spread of disease. Protocols include the increased frequency of cleaning and sanitization procedures in public spaces, washrooms, beach and pool facilities, and the interior and exterior of hotel shuttles. Restaurant tables and chairs, doors and all doorknobs are also cleaned and disinfected regularly.

Guest rooms are thoroughly sterilized and nonessential items such as pens, directories, note pads, coffee and tea provided on request only. In addition, contactless sanitizers and handwashing stations are positioned in high-traffic areas.

Checking of temperatures and symptoms of guests and team members are carried out at individual properties, each of which is in close proximity to a medical center and a respiratory clinic. Social distancing is in place for shuttles, restaurants, the front desk, the pool and the beach.

## Martinique Travel

Bay Gardens Resorts is happy to announce the resumption in ferry service between Saint Lucia and Martinique. After over a year without operation due to the COVID-19 pandemic, from July 08, 2021 L'express Des Isles will resume operation. Fully vaccinated travellers from Martinique will not be required to vacation in place on arrival to Saint Lucia. In celebration of the resumption of this service, Bay Gardens Resorts is happy to extend our Rediscover Saint Lucia special to our French brothers and sisters. For more information regarding this special please [click here](#).



## International Test Cricket returns to Saint Lucia



won the 1st Test by an innings and 63 runs.

The Daren Sammy National Cricket Stadium saw the return of international test cricket on Thursday June 10, 2021. The highly anticipated test match series between West Indies and South Africa restored a sense of normalcy to cricket enthusiasts as games had not been played on the island since the beginning of the pandemic. Although a non-spectator series, the island was bubbling with excitement to host the teams. South Africa

The 2nd Test commenced on Friday, June 18, 2021; The South Africa team were again victorious in the 2nd Test by 158 runs. A small number of fans were allowed into the stadium for this series. Visitors needed to present their fully vaccinated cards and a form of picture ID to attend. Cricket West Indies said, these first fans to attend an international cricket game in the Caribbean since the start of the coronavirus pandemic. A maximum of 400 spectators per day were allowed.

Cricket action returned to Saint Lucia on July 09, 2021, for the T20 West Indies vs Australia series. Games were played on July 09, 10, 12, 14 and 16, 2021, with team West Indies winning 4 out of 5 games.

## Expanded Access to Saint Lucia for Vaccinated Travelers



From May 31st 2021, fully vaccinated travellers arriving with a negative PCR test and proof of vaccination have been able to once again enjoy Saint Lucia's sites, attractions, restaurants, shopping night life, and more without the need for a 14 day "Vacation in Place" Experience. Proof of vaccination along with a negative PCR test will need to be shown on arrival to enjoy all of what Saint Lucia has to offer.

Fully vaccinated travellers are those who are at least two weeks past their final dose of a WHO approved vaccination. Guests will be given a special wrist band to show that they are fully vaccinated. Proof of vaccination will need to be kept on hand at all times when leaving the resort to enjoy the island's many activities, shopping experiences, restaurants, bars and more. For vaccinated adults travelling with kids who are not eligible to get a COVID-19 vaccine, on arrival to Saint Lucia children will be able to take PCR test. On receipt of a negative result, they will be able to explore Saint Lucia with the vaccinated adult/s they have travelled with.

Bay Gardens Resorts is also welcoming visitors who arrive and are not fully vaccinated. Guests can still enjoy our on-property amenities such as our restaurants, spa, Splash Island Water Park as well as some certified attractions and restaurants!

Our Bay Gardens Resorts properties are ideally situated in the heart of Rodney Bay, Saint Lucia's entertainment capital within walking distance from bars, restaurants, St. Lucia's best beach (Reduit Beach), shopping and more. ALL of this is now going to be accessible while following on island health, safety protocols, and mask mandate. Our on property health and safety Paradise Protocols remain in place to keep all guests and staff safe. Vacation at ease knowing that more than 70% of our staff (and counting) have themselves been vaccinated!

We look forward to welcoming you with our warm Bay Gardens Resorts hospitality and are here to answer any questions you may have about these new protocols. Please note that this is an evolving situation, and we will be providing updates as they become available.

## Bay Gardens Marina Haven Turns 3



Bay Gardens Resorts is excited to announce the 3rd anniversary of our newest hotel property; the Bay Gardens Marina Haven. In July 2018, the hotel group acquired the then Palm Haven Hotel, which was extensively renovated and renamed. The 35-room property became Bay Gardens' fourth hotel in Saint Lucia, joining the Bay Gardens Inn, the Bay Gardens Hotel and the flagship Bay Gardens Beach Resort and Spa. Located directly across from the Rodney Bay Marina, guests who patronize this property can take advantage of numerous activities in the marina, from restaurants and bars to shopping. In celebration of this milestone, Bay Gardens Resorts was proud to offer an additional 25% off Staycation packages for our local clientele.

## Bay Gardens Travel 411

Here's some good travel news for our guests!

From July 19, 2021, fully vaccinated travellers coming back into the UK from popular travel destinations such as Saint Lucia will no longer have to self-isolate on arrival to the UK!

Children under 18 travelling with vaccinated parents or guardians will also be exempt from having to isolate. Similar "skip the quarantine" rules were announced earlier this month and in June by the Governments of Canada, Trinidad and France (including Martinique and Guadeloupe).

Saint Lucia welcomes all travellers regardless of vaccination status, but fully vaccinated travellers get to enjoy expanded access to everything the island has to offer immediately upon arrival!



## Splash Into Summer

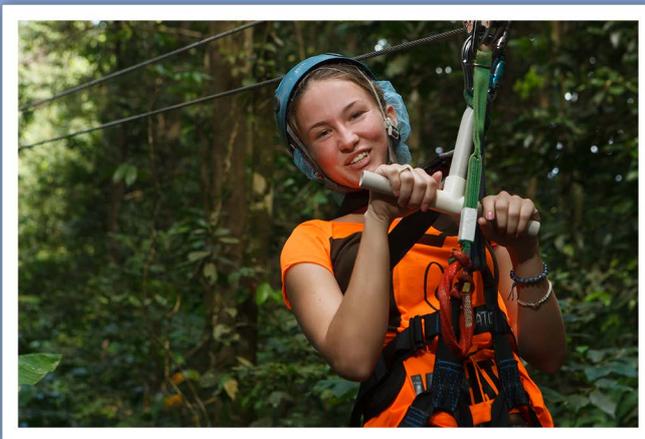
Splash into Summer Savings. Bay Gardens Resorts is offering up to 50% off accommodation plus FREE breakfast daily, unlimited FREE non-motorized water sports, FREE Wi-Fi and FREE water park passes.

This promotion is valid for NEW bookings ONLY made by July 31, 2021, for travel from Now to December 19, 2021.



This package also includes a welcome cocktail on arrival, bottled water in room, complimentary shuttle between the Bay Gardens and more! [Click here](#) to learn more.

## Tour Feature - AdrenaLINE Canopy Tour



The Adrena-line zip line tour is not for the faint of heart. This exciting zip line tour starts with a short walk through a peaceful part of the tropical rainforest, but that's as pastoral as it gets. You get hitched up to a series of cables and zip from platform to platform high up in the tree canopy. If your adrenaline isn't flowing then, a brisk hike to the next set of platforms will juice things up a bit before you zip safely and with a thrill to base camp. All riggings are on a triple redundancy system to

ensure maximum safety and security.

The Castries Waterworks reserve at the La Sorcière Mountain is home to Rain Forest Adventures, St. Lucia's premiere eco-adventure company, just half an hour's drive from port Castries.

Tour Days: Daily

Tour Duration: 3 hours

Tour Time: 10:00am – 1:00pm (includes transfer from our hotels)

It is the perfect inclusion to your St. Lucian vacation! [Click here](#) to book your tour today!

## Our Guest Experience

Have you seen what our guests are saying about us on TripAdvisor?

### **BAY GARDENS BEACH RESORT & SPA**

#### **PEACEFUL COVID GETAWAY**

Reviewed by: Mike L

We really enjoyed our stay at the Bay Gardens Beach Resort. It was just the perfect quiet covid getaway we needed! The resort is located right in front of Reduit beach, with incredibly calm & crystal clear waters. We enjoyed swimming in the ocean every morning and evening.



#### **HAD A MARVELOUS TIME**

Reviewed by: Ninad42

The resort is beautiful. We overlooked the pool and ocean. The resort has done a great job with all of the Covid restrictions. All staff members are very friendly and helpful. They truly know the meaning of good customer service. Our unit was very clean thanks to Marthana. She made sure we had everything we needed each day. The wait staff in the restaurants did a fantastic job. We had special service from Chrystal. We had a wonderful stay.

### **BAY GARDENS HOTEL**

#### **REMARKABLE**

Reviewed by: KLLG

Helpful, friendly staff who go above and beyond to make sure you have the best time. The food was delicious! The dohwad (in creole means dolphin. Not the flipper kind:) ) was grilled and had a garlic like sauce over it. AMAZING! I will definitely come back and I would highly recommend this hotel.

### **BAY GARDENS INN**

#### **THANK YOU**

Reviewed by: johnnie v

We had the privilege to stay at BGI on two occasions in June and July. I was part of a crew for work and we were in a bio bubble because of the covid situation. The staff made us feel like it was our own place. When we returned for our second stay it almost felt like coming home. They went out of their way to organise some social events for us and even did trips to the shop for us because we couldn't leave the hotel except to go to work. A special mention must be made for the manager Deborah and also Veronica. Thank you for all your effort. I hope I can stay with you again and will gladly recommend the place.

## WHAT A STAY!

Reviewed by: Paul B

I was part of the CWI cricket TV crew and stayed here twice. What an experience! Not easy to stay in a bubble-but Deborah and her staff look after us as we were familie members. From the front desk, to waiters, cleaners-everybody, thank you!!!

## BAY GARDENS MARINA HAVEN

### EXCELLENT WEDDING VENUE & HONEYMOON STAY

Reviewed by: Miryam Caine

My husband and I were absolutely elated by how perfectly everything was planned and executed. Ms Aaron and her entire team including Chef Zev who exceeded our expectations with top tier cuisine, Francois and Candi who provided 5-star service made our stay extra special.

We are forever grateful to Ms Aaron for turning our vision into a reality and for the surprise perks including spa treatment thereafter

We thoroughly enjoyed the warmth and friendliness of everyone, the ambiance and comfort of this intimate hotel. There is also the added benefit of numerous facilities within close proximity.

It was difficult to leave but We will be back!

## The RePLAST OECS Pilot Plastic Recycling Project

On Friday, July 16th, The Bay Gardens Beach Resort, in collaboration with UNITE Caribbean, hosted a presentation on the RePLAST OECS Pilot Plastic Recycling Project to its members of staff. The Bay Gardens Resorts has been recognized as a Green Globe Certified Gold Standard Member and this distinction augers well for the efforts of the hotel chain in mitigating the adverse effects of plastic waste pollution.



The Republic of France has sought to implement the pilot phase of the project in St. Lucia to engineer the collection, sorting and management of hazardous plastic materials on the island. Ideally, the presenter spoke briefly about the importance of the venture and did well to articulate the overall objectives of the ecofriendly initiative to the attendees. More importantly, she highlighted the categories of plastic waste which would qualify for the initiative, specifically Polyethylene Terephthalate (PET) and High-Density Polyethylene (HDPE) beverage bottles. The collection drive will be coordinated within strategic locations across the country that are easily accessible to citizens who wish to participate. Upon collection, the plastic will then be exported to a recycling plant in the Caribbean promoting a circular economic model.