



**THE COVE LAKESIDE RESORT WINS 2021 TRIPADVISOR TRAVELERS' CHOICE
AWARD FOR BEING IN THE TOP 10% OF HOTELS IN THE WORLD**

***The Cove Lakeside Resort's Great Traveler Reviews Earn it a Place Among
Travelers' Favourites Globally***

KELOWNA, BC (MAY 13, 2021) – The Cove Lakeside Resort today announced it has been recognized as a 2021 Travelers' Choice award winner for being in the Top 10% of Hotels in the World. This achievement celebrates businesses that consistently deliver fantastic experiences to travelers around the globe, having earned great traveler reviews on Tripadvisor over the last 12 months. As challenging as the past year was, The Cove Lakeside Resort stood out by continuously delighting travelers.

"Our commitment to service excellence is embodied in the spirit of our people here at The Cove, it is in their ability to anticipate guest needs and in their eagerness go above and beyond to ensure each guest's stay is memorable," said The Cove Lakeside Resort's General Manager, Brent Lavery. This past week, The Cove Lakeside Resort also received the Loved by Guests VIP ACCESS Award from Hotels.com. This award recognizes partners who deliver exceptional service and is based on guest reviews.

"Congratulations to all the winners of the 2021 Travelers' Choice Awards," said Kanika Soni, Chief Commercial Officer at Tripadvisor. "I know the past year has been extremely challenging for tourism businesses. What has impressed me is how businesses adapted to these challenges, implementing new cleanliness measures, adding social distancing guidelines, and utilizing technology to prioritize guest safety. The Travelers' Choice Awards highlight the places that are consistently excellent - delivering quality experiences time and time again even while navigating changing customer expectations and new ways of working. Based on a full year of reviews from customers, this award speaks to the great service and experience you provided guests in the midst of a pandemic."

To see traveler reviews and what makes the The Cove Lakeside Resort a notch above the rest, [visit their page here](#).

About The Cove Lakeside Resort

The Cove Lakeside Resort is a luxury all-suite resort featuring luxuriously-appointed one-, two- and three-bedroom condo-style suites, indulgent treatments at the Spa at The Cove, a private lakefront beach, two seasonal outdoor pools, a private marina, and a new restaurant – The Landing Kitchen + Bar, set to launch in Spring 2021. With a tranquil waterfront setting and majestic views of Okanagan Lake, we

are a place where the beauty and solitude of nature is just 15 minutes from the shops and restaurants of downtown Kelowna. While our surroundings are known for their breathtaking views and recreational opportunities; unparalleled guest service and boutique-style hospitality are the heart of The Cove Lakeside Resort experience. There is always something new to discover, no matter the season. Whether you're visiting for a family vacation, romantic getaway, wedding celebration or corporate gathering, you will feel truly at home away from it all.

For more information, please visit: www.covelakeside.com

About Tripadvisor

Tripadvisor, the world's largest travel platform*, helps hundreds of millions of travelers each month** make every trip their best trip. Travelers across the globe use the Tripadvisor site and app to browse more than 878 million reviews and opinions of 8.8 million accommodations, restaurants, experiences, airlines and cruises. Whether planning or on a trip, travelers turn to Tripadvisor to compare low prices on hotels, flights and cruises, book popular tours and attractions, as well as reserve tables at great restaurants. Tripadvisor, the ultimate travel companion, is available in 49 markets and 28 languages.

The subsidiaries of Tripadvisor, Inc. (NASDAQ:TRIP), own and operate a portfolio of travel media brands and businesses, operating under various websites and apps, including the following websites: www.bokun.io, www.cruise critic.com, www.flipkey.com, www.thefork.com (including www.lafourchette.com, www.eltenedor.com, www.bookatable.co.uk, and www.delinski.com), www.helloreco.com, www.holidaylettings.co.uk, www.housetrip.com, www.jetsetter.com, www.niumba.com, www.seatguru.com, www.singleplatform.com, www.vacationhomerentals.com, and www.viator.com.

* Source: SimilarWeb, September 2020

** Source: Tripadvisor internal log files

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