

## **The Fullerton Hotels and Resorts receives the SafeGuard Hygiene Excellence and Safety Label by Bureau Veritas**

**SINGAPORE, 1 September 2020** – The Fullerton Hotels and Resorts, one of the global leading luxury hotel operators, has received the prestigious SafeGuard Hygiene Excellence and Safety Label by Bureau Veritas (BV), a world leader in testing, inspection and certification services.

The SafeGuard Hygiene Excellence and Safety Label has been developed to support the operational restart activities in the hospitality and restaurant industries globally by leveraging Bureau Veritas' health, hygiene and safety expertise of more than 190 years in the industry.

Despite ongoing global challenges posed by the COVID-19 pandemic, welcoming and caring for others remains at the core of The Fullerton Hotels and Resorts' DNA. The hotel group is committed to ensuring the well-being and safety of its guests and team members as the top priority.

To foster an environment of confidence and security, The Fullerton Hotels and Resorts has developed safety protocols which include the implementation of enhanced deep cleaning practices, introduction of new sanitisation technologies and expert accredited hygiene protocols. Aside from the SafeGuard Hygiene Excellence and Safety Label by Bureau Veritas, The Fullerton Hotel and The Fullerton Bay Hotel Singapore have also received the SG Clean certification in April 2020, an official endorsement by the Singapore National Environment Agency which certifies the high standards of environmental public hygiene on both premises. Additionally, all team members at The Fullerton Hotel Sydney completed the Australian Government COVID-19 Infection Control Training; a hygiene and health certification.

“In our bid to provide the highest standards of quality and care, we have partnered with Bureau Veritas to ensure that all our properties adhere to the stringent requirements for health and safety measures. We stand by our unwavering commitment to cleanliness and care, and remain dedicated to providing one-of-a-kind Fullerton Experiences that encourage our guests to stay clean, stay safe and stay inspired”, said Cavaliere Giovanni Viterale, General Manager of The Fullerton Hotels and Resorts.

Bureau Veritas' auditors conducted a field assessment and inspected all areas of the hotel in early August to ensure that the hotels' hygiene and safety protocols are in line with globally recognised best practices on preventive measures for a safer business restart and met the stringent requirements of the SafeGuard Hygiene Excellence and Safety Label inspection programme.

Vincent Bourdil, Vice President of Bureau Veritas South-East Asia, Bureau Veritas added, “We are very pleased to work with The Fullerton Hotels and Resorts globally. The SafeGuard Hygiene Excellence and Safety Label allows the Fullerton brand to attest its commitment to reassure its guests that appropriate health, hygiene and safety standards are met and ensure

safe working conditions for its employees through a consistent approach across all its properties. With decades of success in the implementation of world class risk management solutions for our clients, Bureau Veritas is delighted to contribute to rebuild a World of Trust and assist our customers to adjust to the 'New Normal'."

- End -

For images and video, please download [here](#).

For media enquiries, please contact:

Cathy Chia  
Director of Corporate Communications  
Tel: (65) 6877 8972  
Email: [cathy.chia@fullertonhotels.com](mailto:cathy.chia@fullertonhotels.com)

Vanessa Paul  
Corporate Communications Manager  
Tel: (65) 6877 8077  
Email: [vanessa.paul@fullertonhotels.com](mailto:vanessa.paul@fullertonhotels.com)

## ABOUT THE FULLERTON HOTELS AND RESORTS

The Fullerton Hotels and Resorts owns and operates two award-winning hotels in Singapore: The Fullerton Hotel Singapore (opened in 2001) and The Fullerton Bay Hotel Singapore (opened in 2010). Both hotels anchor the historic and cultural Fullerton Heritage precinct, located in Marina Bay - the heart of Singapore's city centre. The Fullerton Hotel Sydney debuted in October 2019, in the historic former Sydney General Post Office, marking The Fullerton Hotels and Resorts' first international expansion. The Fullerton Hotels and Resorts is affiliated with Preferred Hotels & Resorts, which represents a global portfolio of independent hotels and independent hotel experiences. [Fullertonhotels.com](http://Fullertonhotels.com)

## ABOUT BUREAU VERITAS

Bureau Veritas is a world-leading provider in testing, inspection and certification. Created in 1828, the Group has more than 78,000 employees located in more than 1,500 offices and laboratories around the globe. Bureau Veritas helps its clients to improve their performance by offering services and innovative solutions in order to ensure that their assets, products, infrastructure and processes meet standards and regulations in terms of quality, health and safety, environmental protection and social responsibility. Bureau Veritas is listed on Euronext Paris and belongs to the Next 20 index. Compartment A, ISIN code FR 0006174348, stock symbol: BVI. For more information, visit [www.bureauveritas.com](http://www.bureauveritas.com), and follow us on [Twitter](#) (@bureauveritas) and [LinkedIn](#).